



Birchwood Animal Hospital

2595 Portage Avenue

Winnipeg, MB | R3J 0P5

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(204) 832-1368 | Fax (204) 889-9708

Welcome to Birchwood Animal Hospital!

Our role in the companion animal community is comprised of a variety of responsibilities. The status of your pet's health is determined by a thorough discussion of his or her medical history as well as a physical examination. Many diagnostic tools available allow for further comprehension of potential illnesses. On-site blood evaluation, digital imaging, ultrasound, surgery, dental care, and grooming, along with preventive vaccination are among the services we offer. Access to board certified specialists is provided on a referral basis. The overall general care of your pet, such as proper nutrition, hygiene and behaviour are addressed by our knowledgeable veterinarians and support team.

We encourage you to explore our website at www.birchwoodvet.com to learn more about the resources available and our responsibilities to the companion animal community.

HOSPITAL HOURS

Monday to Thursday 7 am – 8 pm

Friday 7 am – 6 pm

Saturday 8 am – 3 pm

AFTER HOURS EMERGENCIES

Winnipeg Animal Emergency Clinic – 24 Hour
Emergency Service 400 Pembina Highway,
Winnipeg Mb. **(204) 452-9427**

APPOINTMENTS

Appointments may be made by calling our friendly staff during regular hours. We will do our best to accommodate client schedules.

** For the safety of all pets and humans, please have pets leashed or in a pet carrier while visiting our hospital.**

FINANCIAL POLICY

1. Payment is due at the time of service. Acceptable payment forms are: Cash, American Express, MasterCard, Visa or Petcard. We cannot accept any kind of cheque.
2. Please understand we are not a credit or billing facility. Payment in full is expected when your pet is released from our care.
3. Should your pet require hospitalization, you will be provided with an estimate and consent for medical services which will require your signature for approval. If additional medical care is recommended, you will be informed of associated costs prior to such services.
4. Should you wish to make partial payments, or other arrangements with the consent of the hospital administrator, please consult your financial institution in advance.
5. Financial agreement/payment plans must be approved by a hospital administrator. A monthly finance fee of 2% interest will be added to past due balances.
6. Pet insurance policy holders will be reimbursed by the insurance company after submitting a claim form for paid services.



Thank you for choosing us, we are pleased to be part of your pet's health care team!